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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a retired engineer who lives in a small mountain community. Broadband service is limited and slow (6Mb when running downhill). I have been using DSL service for almost twenty years from a very small local businesses called Lake Tahoe Online. The service runs on the AT&T phone line to my home. I do NOT wish to switch to AT&T or to the satellite TV service that I use. I strongly support having a local business provide internet service.

The primary reason is that real people answer the phone at all hours and real people respond quickly to emails sent to their support email address. And I can show up at their local office for personal help. All of the large corporations that provide competition to my local ISP provide terrible customer service. They almost never have an intelligent knowledgeable person on their end of the phone line, assuming you even make it through their telephone trees and long wait times. It would also be a royal pain in the butt to change to a different email address.

I can't imagine why the FCC would want to stifle small businesses in rural communities in the favor of large greedy unfriendly unresponsive corporations. For once the Republicans on the FCC should do what they promise and help small businesses and the American people and NOT help the gigantic corporations who don't give a darn about their customers.

Prove that you really care about small business, completion and the American people. Do NOT allow the owners of the wires to our homes block competition.

Regards,

Lin Zucconi